

# Gigamon Adds Crucial Network Visibility to Zero Trust at the Department of Defense



“The Gigamon platform enables us to feed all the different tool sets we have acquired and offers us X-ray capability, not only in the physical world but also in the virtual world.”

**DAVID JONES**  
Department of Defense

## CHALLENGES

- + Zero Trust initiative lacked visibility across the entire network
- + Vulnerable to lateral movement
- + Privilege escalation from adversaries

## SOLUTION

- + Gigamon [Visibility and Analytics Fabric™](#)
- + [GigaVUE-FM](#) fabric manager
- + [GigaVUE-VM](#) virtual nodes
- + [GigaVUE-HC3](#) nodes
- + [GigaVUE TA10](#) traffic aggregators
- + [GigaVUE OS](#)
- + GigaSMART® [Application Intelligence](#)
- + [Flow Mapping®](#)
- + GigaSMART [Packet De-Duplication](#)

## CUSTOMER BENEFITS

- + Brought full visibility across on premises, virtual and cloud networks
- + Reduced noise to allow for deeper analysis
- + Enabled intricate packet inspection to get to the root of issues
- + Integrated tasks to boost overall efficiency

## ADDRESSING NETWORK VULNERABILITIES AT THE DOD

The problem all started in late 2018, when the Department of Defense (DoD) conducted an assessment on certain classified networks. They discovered alarming shortcomings in both network visibility and security.

“We’d known for years that the perimeter defense was a bit aged,” says David Jones, Chief Architect for Zero Trust Cloud, at the DoD. Security was based on when the internet first started, and being able to defend it was getting harder.”

Of the shortcomings, three stood out:

- + First, the network was vulnerable to lateral movement. The agency needed to limit East-West traffic once someone had gotten beyond the perimeter.
- + Second was privilege escalation: People who didn’t have privileges — including adversaries — were garnering credentials and gaining access where they shouldn’t.
- + Third and most notable was the lack of visibility across the physical, virtual and cloud network. “We didn’t have a global picture of what was going on. During the assessment, we conducted tests that should have — but didn’t — trip any alarms because the visibility wasn’t there to sound the alarm,” David adds.

## A PUSH TOWARD A ZERO TRUST ARCHITECTURE

In response to the discovery, the Defense Information Systems Agency (DISA), United States Cyber Command (USCYBERCOM) and National Security Agency (NSA) joined forces to evaluate the potential of moving toward a Zero Trust Architecture to shore up network security.

## PROTECTING THE CROWN JEWELS: DATA

David says that Zero Trust enables protection of an organization’s crown jewels: the data. It lets you switch from focusing on protecting network flows, where you might trust things that shouldn’t be trusted. Instead, “With Zero Trust, we protect the data and work outward from there to applications, servers and networks.”

Starting in January 2019 and over several months, the team worked on a prototype to demonstrate that a Zero Trust Architecture could solve many of the DoD’s network security challenges. “We wanted to create a rudimentary Zero Trust environment that enabled us to see what was going on in the network and respond in real time versus just depending on logs,” he says.



A cybersecurity architecture based on Zero Trust principles moves away from implied trust based on network location and perimeter-based security alone and instead continuously evaluates trust on a per-transaction basis to ensure data is protected. This makes Zero Trust particularly well-suited for defense and intelligence applications as users become more geographically distributed and as public cloud usage grows.

## EARLY DECISION NOT TO INCLUDE VISIBILITY THREATENED THE PROJECT

At first the implementation did not include Gigamon visibility solutions, but midway through the team determined that the Gigamon Visibility and Analytics Fabric™ was critical to tie everything together and provide crucial visibility into the physical environment, as well as the planned virtualized and cloud environments.

“We ran a test and realized we couldn’t see certain events because we weren’t inspecting the packets going across the wire. At that point, phone calls were made, and we brought Gigamon on,” he says.

## THE VISIBILITY IMPLEMENTATION

The team and Gigamon started with physical networking implementation and as the project moved along, implemented the virtual Software-Defined Networking (SDN) environment, where they were able to leverage GigaVUE-HC3 visibility appliances to gain pervasive visibility into both physical and virtual traffic. Gigamon acts as the packet traffic cop by collecting and aggregating all traffic in the enterprise and applying intelligent traffic filtering. This provides each tool or sensor exactly the data needed, dramatically reducing tool load and enhancing tool efficiency.

The Gigamon Visibility and Analytics Fabric gives agencies adopting Zero Trust a single pane of glass to collect, process and forward data to the policy engine supporting their implementation, as depicted in Figure 1.

## ADDED BENEFIT: EFFICIENT TOOLS

By reducing irrelevant and duplicate packets, Gigamon also brought new efficiency to the team’s network and security monitoring tools. Greater efficiency is accomplished by using GigaSMART® traffic intelligence features, such as De-Duplication, SSL/TLS Decryption, Packet Slicing, and Application Metadata and Application Filtering Intelligence, to generate efficient custom data sets for tools and sensors.

“Being able to shrink the packets and metadata lets us monitor more data because we’re giving tools exactly what they need instead of the whole universe,” he says.

David goes on to note that the tools not only perform better because they’re no longer overstressed, but they also produce better data. “It’s almost like an efficiency drill by getting rid of a lot of the waste,” he says. For tool costs that are based upon consumption of data, this can produce significant cost savings.

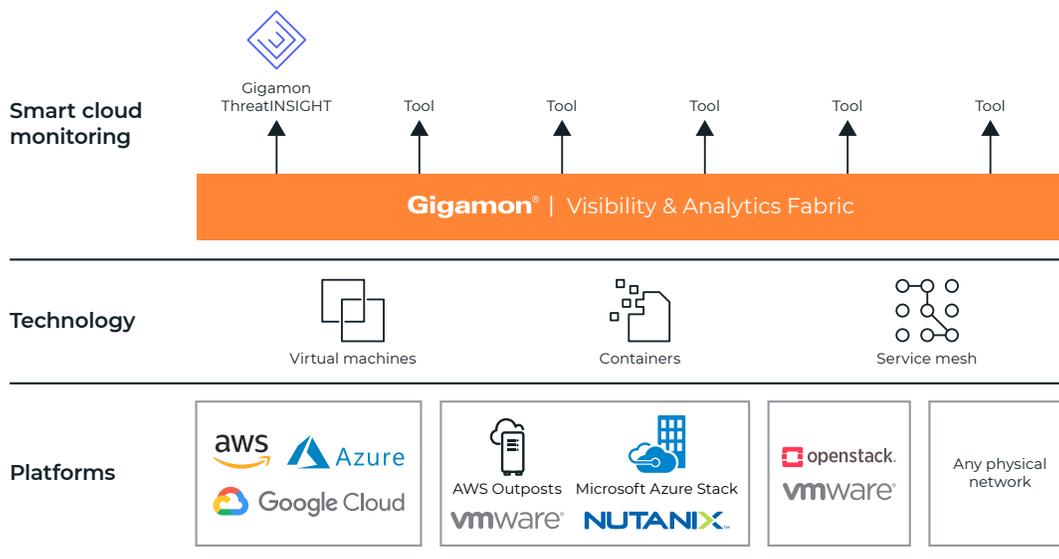


Figure 1: Gigamon technology and platform coverage

## PHASE 2: EXTENDING THE REFERENCE ARCHITECTURE TO CLOUD PLATFORMS

A second project phase, which is now underway, will build on the DoD production deployment's success by extending the reference architecture to cloud platforms, which will support the next generation of DoD IT initiatives.

Gigamon is playing a central role in this phase through its ability to provide a unified view of activity across traditional datacenters, private cloud environments and multi-provider public cloud deployments, as shown in Figure 1. This approach aligns well with broader DoD and IC security requirements, including those outlined in the "DoD Cloud Computing Security Requirements Guide."

### ABOUT GIGAMON

Gigamon is the first company to deliver unified network visibility and analytics on all data in transit, from raw packets to apps, across physical, virtual and cloud infrastructure. We aggregate, transform and analyze network traffic to solve for critical performance and security needs, including rapid threat detection and response, freeing your organization to drive digital innovation. In short, we enable you to run fast, stay secure and innovate. Gigamon has been awarded over 75 technology patents and enjoys industry-leading customer satisfaction with more than 4,000 organizations, including 80 percent of the Fortune 100 and hundreds of government and educational organizations worldwide. Headquartered in Silicon Valley, Gigamon operates globally. For the full story on how Gigamon can help you, please visit [gigamon.com](http://gigamon.com).



### DAVID'S ADVICE FOR A SUCCESSFUL ZERO TRUST ROLLOUT

#### #1 Use universal visibility to truly know your network

The biggest key to Zero Trust is understanding what data you want to protect, where it's located and what data gets into your visibility layer. And only full visibility will tell you if you're successful at protecting access to your data.

In contrast, if you cannot see what's going on, you'll be blindly applying security rules and won't know if they're effective. Furthermore, you don't want service tickets to act as your leading indicator of a problem. Instead, you need to see problems before they arise to the level of a user problem.

#### #2. Work hard to change the culture

Equally important, you've got to work continuously to your organization's culture to embrace Zero Trust — including from the CTO's office. Zero Trust will bring difficult growing pains, but if you get enough people onboard at the beginning, it's much easier.

"The new expectation is that everyone does NOT need access to everything — even if you are the CTO," David says. "In the end, however, these rules benefit everyone."

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