

IBM Cloud Pak for Security Service Options

Shared under NDA | Version 1.0

Get the most out of your Cloud Pak for Security deployment with Services from IBM Security Expert Labs

Security environments are getting increasingly complex. Security analysts are overwhelmed with analyzing data from numerous disparate security tools, which limits how effectively they can work, what they can see, and what they can protect. This in turn can affect your organization's overall security posture negatively.

IBM Cloud Pak for Security provides a platform to help more quickly integrate existing security tools to generate deeper insights into threats across hybrid, multicloud environments, using an infrastructure-independent common operating environment that runs anywhere. Clients can quickly search for threats, orchestrate actions and automate responses, all while leaving their data where it is.

Understanding that each client's security program is different, IBM offers a variety of services to help Cloud Pak for Security enhance your program – ranging from on-boarding to connector development to support services.

Expert-on-demand services

Your security environment is complex. IBM can provide consultancy services around industry best practice recommendations on threat operations, orchestration and automation. IBM can also work with your organization to develop a maturity model for threat operations, orchestration and automation, tailored to your unique environment.

Quick Start Services

Cloud Pak for Security will be most valuable when the right use case and processes are defined. To help organizations get the most out of their investment, IBM offers Quick Start Services that help in the deployment of Cloud Pak for Security. Pair your technical team with experts to answer questions around Cloud Pak for Security deployment. Cloud Pak for Security comes with pre-built connectors to many cloud and security products, which IBM can assist with configuring and customizing for your environment, and provide guidance on creating federated search queries.

Strategy and operational services

This service builds upon the Quick Start Services and provides additional service options. In addition to configuring and customizing connectors and creating federated search queries to assist with your threat investigation, IBM can help you with streamlining remediation and adopting industry standard incident response best practices. As part of the Security Orchestration, Automation and Response capabilities on the platform, IBM can help you develop custom playbooks and help automate security incident response. IBM also offer an optional design thinking workshop to understand your organizational priorities and tune orchestration and automation actions aligned to the business priorities.

Connector development services

While there are a number of connectors already supported by Cloud Pak for Security platform, your organization may be using a product or data source that may not have a connector available at launch. IBM can work with you to develop connectors to these data sources, to enable you to leverage the full power of Cloud Pak for Security across all your tools.

IBM Security Expert Labs

Services supporting Cloud Pak for Security are offered through the Security Expert Labs. The team offers the business and technical acumen needed across all stages of the IBM Security product life cycle - adoption, expansion, and optimization.

Security Expert Labs is uniquely positioned to help you with your journey on the Cloud Pak for Security. Using assets and integration patterns, our expert consultants accelerate the deployment of IBM Security solutions, matching the size and scale to meet your business objectives. Our more than 3,700 consultants and 3,300 service delivery experts trained in Agile and DevOps methodologies optimize the IBM Security portfolio to quickly move your project to completion.

